Effective Tuesday, March 24, all caregivers, providers, patients and vendors will be required to have their temperature taken with an external thermometer upon entering the hospital. While inconvenient, it is an important part of our efforts to help keep caregivers and providers healthy so we can continue to care for our patients and community. We ask for your patience and understanding during this unprecedented time.

Entrances to Use:
The entry control point stations will be the Main Entrance Lobby, Fountain Entrance, the Emergency Department, and Maternity Center. Please see the map on the reverse of this page.

It is preferred caregivers, providers and administration enter through the Fountain Entrance. Patients receiving care in the hospital building, visitors (who meet the exception criteria outlined in our Visitor Restriction Policy) and vendors should enter through the Main Entrance or Emergency Department. Expecting mothers only are asked to continue to use the Maternity Center entrance. All other former entry points to the medical center will become exit only.

What to Expect:
• Plan to arrive early. There may be a line when you arrive, so please try to maintain the six-foot distance between yourself and the next person in line. We will do everything we can to keep wait times short.
• Individuals who do not have a temperature will be permitted access to the building.
• If a caregiver has a fever greater than 100°F, they will be asked to return home and contact Caregiver Health.
• If a patient, visitor or vendor has an elevated temperature the caregiver at the entry point station will ensure they receive appropriate direction and care.
• To respect everyone’s privacy, please refrain from taking any pictures.

If you are not feeling well, you can visit with a provider from the comfort of home 24/7 at virtual.providence.org.

The map on the reverse of this page shows the entry points you should use.

*Please be kind to the caregivers who are working at the entry point stations. They will work as quickly as possible to keep lines moving.*
COVID-19 Response:
New Entry Points & Procedures for Caregivers, Providers, Vendors & Patients

Campus Map

★ Entry Points
All other points of entry will be exit only

Entry Point Hours
Emergency Department: All days, all times
Main Entrance: Monday-Friday, 6 a.m-6 p.m.
Maternity Center: All days, visitor hours 9 a.m.-9 p.m.
Fountain Entrance: All days, all times